

Investing in your gas supply

College Lane Chichester



SGN
Your gas. Our network.



We're investing £320,000 to upgrade our gas network in the College Lane area of Chichester.

This essential work involves the replacement of old, metal gas mains with new plastic pipe to ensure a continued safe and reliable gas supply.

In agreement with West Sussex County Council, our project will start on Tuesday 28 May 2019 and last approximately 24 weeks. It will involve temporary road closures in College Lane and temporary traffic lights installed in Spitalfield Lane.

You'll find further details, such as where we'll be

working and any diversion routes, overleaf.

We're committed to upgrading our network to ensure we continue to keep homes and businesses safe and warm long into the future. We're using the latest technology to minimise disruption as we replace our pipes in your community.

If you have any enquiries about this project, please call our Customer Services team on **0800 912 1700**.

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sgn.co.uk

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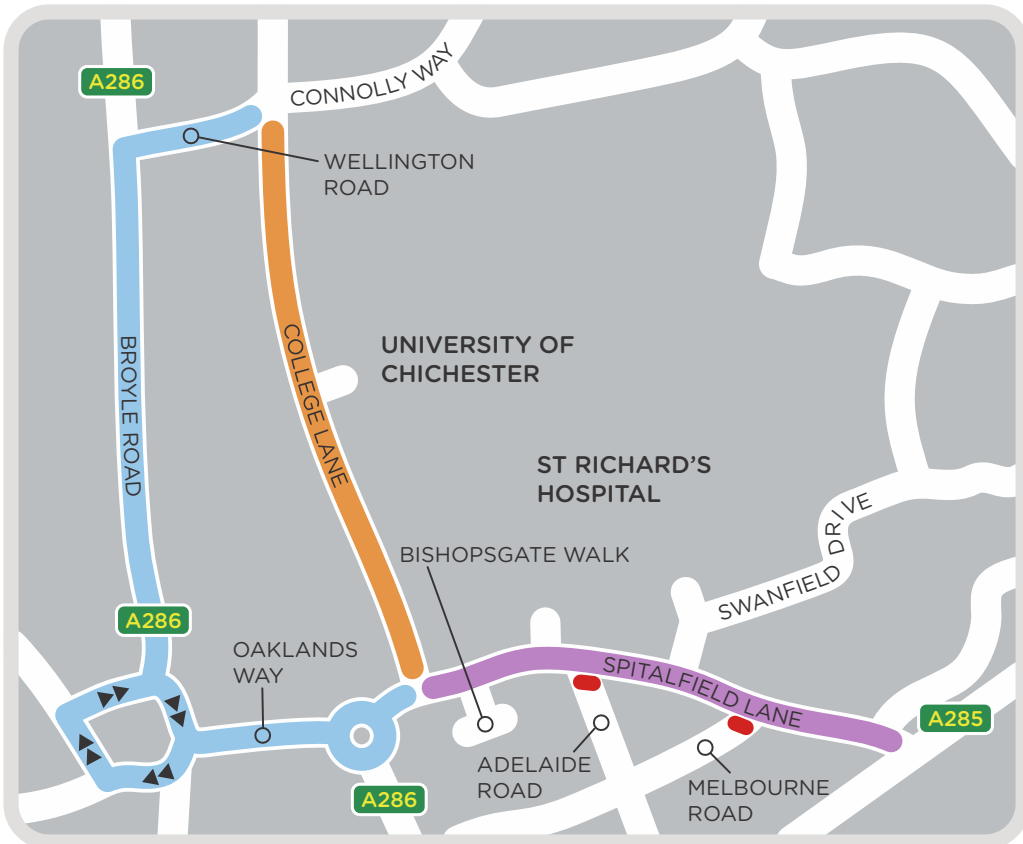
 **Customer service**
0800 912 1700



Where is the work taking place?

Key

- Phase one work area
- Phase one diversion route
- Phase two work area
- Phase two road closures



Phase one approximately eight weeks

On Tuesday 28 May, we'll start work in College Lane. To ensure everyone's safety and maintain access for College Lane and university residents, we'll need to close College Lane in two stages.

Stage one (north closure) College Lane will be closed from Wellington Road to the entrance of the University of Chichester. Access to College Lane will be available from Spitalfield Lane.

Stage two (south closure) We'll be closing College Lane from the university entrance to College Lane's junction with Spitalfield Lane. Access to College Lane will be via Wellington Road.

During this first phase, we'll also be carrying out work in Spitalfield Lane. This work is in preparation for our second phase and will predominantly take place in the pavement without traffic management. However, we'll also need to undertake work in Spitalfield Lane's junction with College Lane. This work will take place overnight over two or three nights under temporary traffic lights.

Phase two approximately 13 weeks

From Monday 5 August, we'll be working in Spitalfield Lane, from its junction with College Lane to its junction with the A285. To ensure the safety of our engineers while they work, temporary traffic lights will be in place. These lights will be manually controlled between 6.30am and 7pm to minimise inconvenience to motorists. In order to help traffic flow along the main road, we'll need to close Adelaide Road and Melbourne Road at their junctions with Spitalfield Lane. These roads won't be closed at the same time and access will be maintained for residents.

The Glorious Goodwood Festival and The Goodwood Revival Meeting are two local events taking place during our project. We'll ensure we minimise any inconvenience for those attending by ensuring no traffic management is in place while these events are in progress.

We are sorry about any inconvenience our work causes and would like to thank road users for their patience. This is a complex engineering project, however we always aim to minimise disruption whenever possible.



Smell gas?
0800 111 999



If you need this leaflet in a different format or language, call 0800 975 1818

Your questions answered...

Q. Why are you doing this work now?

A. We need to replace these old gas mains and while there is no ideal time to carry out the work, the timescales have been agreed with the local council and other interested parties.

Q. How will it affect my local area and travel?

A. We'll always provide advance notification if we need to use temporary traffic lights or close a road. If our work affects local bus services, this will be advertised in advance too.

Some on-street parking in your road may be restricted to ensure certain stages of our work can be completed safely. We'll let you know when this is necessary, as your cooperation in keeping sections of the road clear helps keep our work on schedule.

We may need to take up space in the road or on the verge for a site storage area for our equipment. We'll restore any areas we've disturbed as quickly as possible after the project is finished. We'll also make good all road surfaces, pavements and driveways.

Q. When will you be working?

A. Our hours of work are agreed with the local authority. We will be working six days a week, 7.30am to 6pm. We are mindful of those people who live in the area and will try to minimise noisy activities where possible.

Q. How can I find out more about the work and how it might affect me?

A. We'll do our best to keep customers informed. After all, the work we are planning is for your safety. We'll share project information through our website and social media, as well as local press and radio, and leaflets such as this one.

We would welcome any ideas about other ways we can communicate with you to help raise awareness of what we're doing, such as details of community Facebook pages and independent websites, to which we can supply updates as the work progresses.

Q. Can I get this leaflet in another language or format?

A. We can provide you with this information in a different language or format, for example large print or Braille, by calling our Careline on **0800 975 1818** or emailing customer@sgn.co.uk

Q. How else can you help me?

A. We're here to keep you safe and warm all day, every day, whether we're upgrading our network or repairing a gas leak. We offer a range of services to provide extra help for those who need it most, including:

- Our free locking cooker valve, which helps keep people with dementia safe in their own home
- Advice on how to protect your family from carbon monoxide poisoning
- Connecting you to our gas network for free or for less through our Help to Heat scheme, if you're struggling to afford keeping your home warm
- Registering you on your energy supplier's Priority Services Register, so you'll receive priority support in a gas emergency or power cut

If you, or anyone you know, could benefit from any of our free extra help services, please visit sgn.co.uk/extra-help or call our Careline on **0800 975 1818**.