

Investing in your gas supply

Shandon A814, Faslane to Rhu



SGN
Your gas. Our network.



We're investing £750,000 to upgrade the gas network along the A814 in Shandon, from Faslane to Rhu.

This critical work will begin on Monday 8 September and last for approximately seven months.

We're replacing 5.3km of old metallic gas mains with modern plastic pipe to continue to ensure a safe and reliable gas supply to surrounding homes and businesses.

Our project has been planned in close consultation with Argyll and Bute Council and will involve the use of temporary traffic lights in the A814 at various stages. Whenever they're used, the lights will be manually controlled between 6am to 5pm.

You'll find further details, including where we'll be working, overleaf.

We're committed to upgrading our network to ensure we continue to keep homes and businesses safe and warm long into the future.

If you have any other enquiries about this project, please call us on 0800 912 1700.



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sgn.co.uk



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Customer service
0800 912 1700



Where is the work taking place?

Our work will begin on Monday 8 September in Maidstone Road, at the south gate of HMNB Clyde in Faslane. Two-way temporary lights will be in place at this location.

Over the next seven months we'll progress southwards along Maidstone Road and then the A814 for three miles to the A814 Gareloch Road's junction with Rhu Pier.

Temporary lights will be needed in the following locations along Maidstone Road and the A814:

- 2-way lights – Maidstone Road (south access gate to HMNB Clyde in Faslane)
- 2-way lights – A814 near the Peace Camp
- 2-way lights – A814, from opposite Oakbank Cottage to The Briars
- 2-way lights – A814 at Croy
- 3-way lights – A814 at Lochside Nursing Home
- 2-way lights – A814 junction with Aros Road
- 3-way lights – A814 junction with Hall Road
- 2-way lights – A814, from Hall Road to Rhu Pier
- 3-way lights – A814 junction with Rhu Pier

Our teams will also be working in the following surrounding streets:

- Ardgare
- Aros Road

We are sorry about any inconvenience our work causes and would like to thank road users for their patience. This is a complex engineering project, however we always aim to minimise disruption whenever possible.



Smell gas?
0800 111 999



If you need this leaflet in a different format or language, call 0800 975 1818

Your questions answered...

Q. Why are you doing this work now?

A. We need to replace these old gas mains and while there is no ideal time to carry out the work, the timescales have been agreed with the local council and other interested parties.

Q. Will you restore the areas you're working in?

A. Yes, we'll always make sure to safely reinstate any areas we disturb during our work. This includes road surfaces, pavements, and grass verges.

Because most of our work will take place during the autumn and winter months, restoring grassy areas may take a little longer. Cold and wet conditions can affect how and when we're able to re-seed. We'll do our best to minimise disruption, and you can be assured that all affected grass verges and greenbelt areas will be re-seeded in spring 2026, when conditions are more suitable for growth.

Due to a current Roads Embargo, any work involving excavation in the following locations will require full surface restoration once complete:

- The Briars
- Kirk Brae
- West Linnburn
- Garemount
- Bashley Lodge

Q. How will it affect my local area and travel?

A. We'll always provide advance notification if we need to use temporary traffic lights or close a road. If our work affects local bus services, this will be advertised in advance too.

Some on-street parking in your road may be restricted to ensure certain stages of our work can be completed safely. We'll let you know when this is necessary, as your co-operation in keeping sections of the road clear helps keep our work on schedule.

We may need to take up space in the road or on the verge for a site storage area for our equipment. We'll restore any areas we've disturbed as quickly as possible after the project is finished. We'll also make good all road surfaces, pavements and driveways.

Q. When will you be working?

A. Our hours of work are agreed with the local authority. We will be working Monday to Friday, 8am to 4.15pm. We also may be

working on Saturday and Sunday, 9am to 4pm, subject to availability. We are mindful of those people who live in the area and will try to minimise noisy activities where possible.

Q. How can I find out more about the work and how it might affect me?

A. We'll do our best to keep customers informed. After all, the work we are planning is for your safety. We'll share project information through our website and social media, as well as local press and radio, and leaflets such as this one. We would welcome any ideas about other ways we can communicate with you to help raise awareness of what we're doing, such as details of community Facebook pages and independent websites, to which we can supply updates as the work progresses.

Q. Can I get this leaflet in another language or format?

A. We can provide you with this information in a different language or format, for example large print or Braille, by calling our Careline on 0800 975 1818 or emailing customer@sgn.co.uk

Q. How else can you help me?

A. We're here to keep you safe and warm all day, every day, whether we're upgrading our network or repairing a gas leak. We offer a range of services to provide extra help for those who need it most, including:

- Our free locking cooker valve, which helps keep people with dementia safe in their own home
- Advice on how to protect your family from carbon monoxide poisoning
- Connecting you to our gas network for free or for less through our Help to Heat scheme, if you're struggling to afford keeping your home warm
- Registering you on your energy supplier's Priority Services Register, so you'll receive priority support in a gas emergency or power cut

If you, or anyone you know, could benefit from any of our free extra help services, please visit sgn.co.uk/extra-help or call our Careline on 0800 975 1818.