

Investing in your gas supply

A820

Doune to Dunblane



SGN
Your gas. Our network.



We're investing £400,000 to increase the capacity of our gas network in the A820 between Doune and Dunblane.

We need to lay 1800 metres of new pipe to allow the village of Deanston to connect to our network, and provide mains gas to the Deanston Distillery.

Following discussions with the local authority, the work will start on Monday 16 October 2017 and will last until mid-December this year.

You'll find further details, such as where we'll be working, overleaf.

We're committed to upgrading our network to ensure we

continue to keep homes and businesses safe and warm long into the future. We're using the latest technology to minimise disruption as we replace our pipes in your community.

If you have any other specific enquiries about this project, please call the local depot on **01383 742 850** during office hours (8am to 4pm) or call our Customer Service team on **0800 912 1700** outwith these times.



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sgn.co.uk



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Where is the work taking place?

We are sorry about any inconvenience our work causes and would like to thank road users for their patience. This is a complex engineering project, however we always aim to minimise disruption whenever possible.

For the duration of our work, the A820 will be closed between Doune and Dunblane. This is to ensure the safety of our engineers as the work is carried out.

A diversion route will be in place for motorists via the A9 and the B824. This however, isn't suitable for HGVs.

A separate diversion route will be in place for HGVs via the A9, the M9 and the A84.

Key

- Work area 
- Diversion route 
- HGV diversion route 



To access this leaflet in an alternative format please call **0800 912 1700**



Smell gas?
0800 111 999



Your questions answered...

Q. Why are you doing this work now?

A. We need to increase the capacity of our gas mains to take extra load, and while there is no ideal time to carry out the work, the timescales have been agreed with the local council and other interested parties.

Q. How will it affect my local area and travel?

A. Sometimes we need to use temporary traffic lights or close a road to keep the public and our engineers safe while the work is taking place. We'll always provide advance notification if this is the case.

As the local authority always looks to co-ordinate planned roadworks wherever possible, we need their permission to close roads. If our work affects local bus services, this will be advertised in advance too.

Q. When will you be working?

A. Our hours of work are agreed with the local authority. We will be working 7 days a week, 8am to 5pm. We are mindful of those people who live in the area and will try to minimise noisy activities where possible.

Q. How can I find out more about the work and how it might affect me?

A. We'll do our best to keep customers informed. After all, the work we are planning is for your safety. We have our established channels, including our website and social media, as well as press releases for local media, update flyers and leaflets such as this one. We would welcome any ideas about other ways we can communicate with you to help raise awareness of what we're doing, such as details of community Facebook pages and independent websites, to which we can supply updates as the work progresses. Please email any suggestions to customer@sgn.co.uk.

You may already know us as **Scotland Gas Networks** but we've changed our name, logo and branding to **SGN**. We're still the same company and our local experts are still committed to delivering your gas reliably and keeping you safe.

Every year we give our people a day on company time to team up and work on community projects of their own choice. We are always looking for other projects to complete so if you have any suggestions for your community please call Julie Lowrey on **01689 881 481**.